

What's new in Virtual Table for Microsoft Dataverse

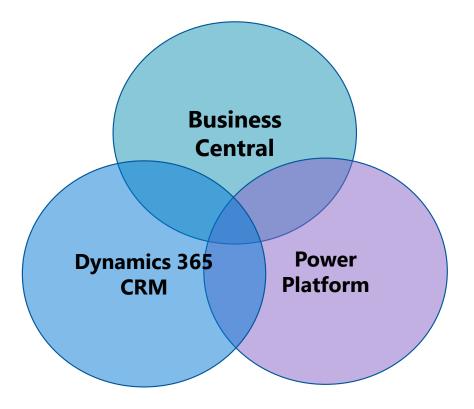


Agenda

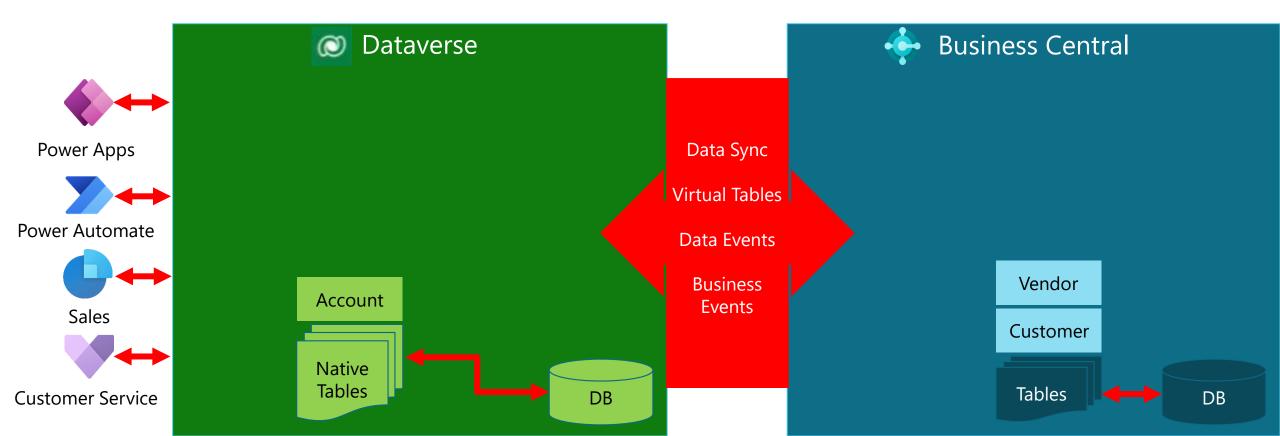
- Review of Dataverse integration
- Virtual Table improvements
- Introducing Business Events
- Demos



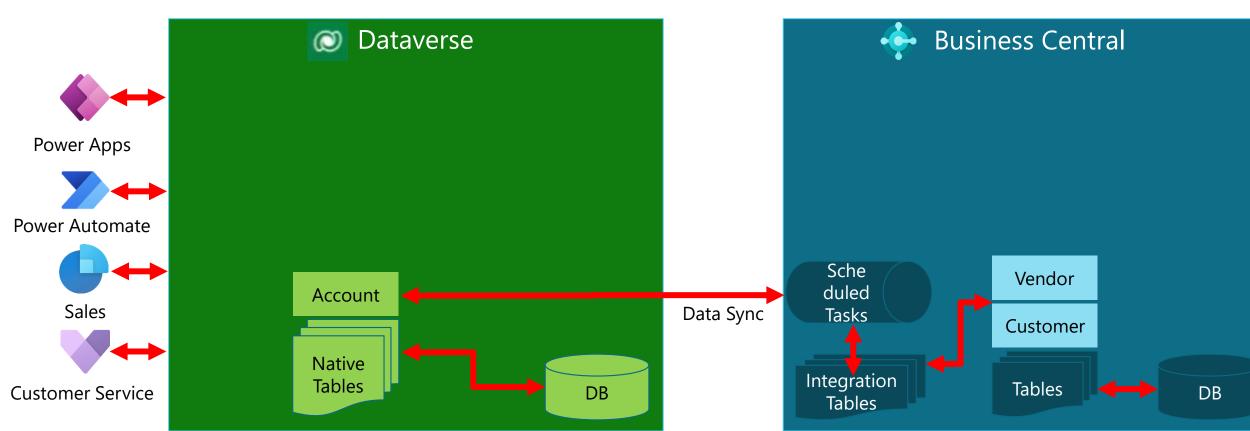
- The product mix of Business Central, Dynamics 365 CRM (Sales/Marketing/Field Service/Customer Service), and Power Platform is often used together in complex multi –app/role business processes, such as Lead/Prospect/Opportunity -to-Cash
- Both Dynamics 365 CRM and Power Platform run on Dataverse, so integrating w/ Dataverse allows Business Central to interact w/ apps in its ecosystem
- The wider/deeper their interactions,
 - the stronger/tighter their integration will be,
 - the higher the value of product mix will be ("1+1+1 > 3"),
 - the stickier they will attach to each other,
 - the easier their cross-promotion will be,
 - the more customers will use them together



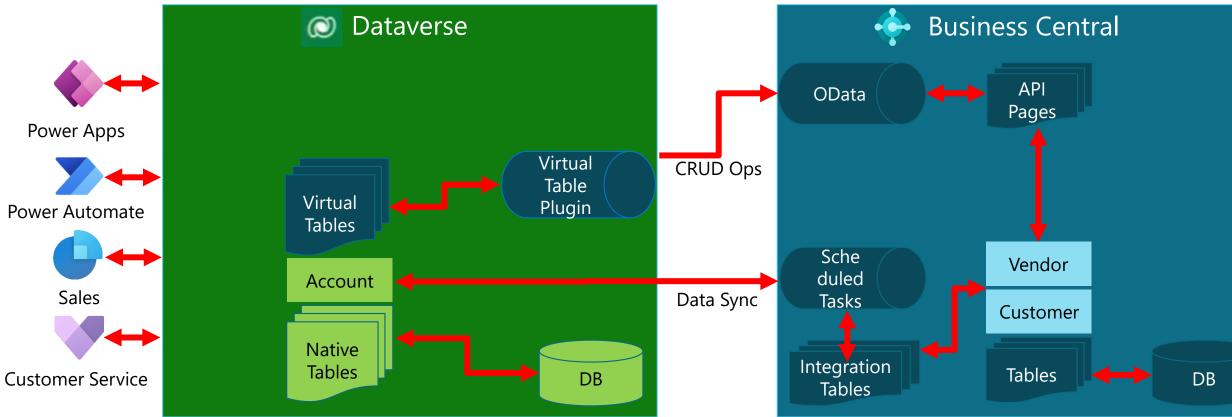
- · Dataverse is a data storage & management layer for Dynamics 365 CRM and Power Platform
 - · Dataverse Integration allows Business Central to **interact** w/ apps in its ecosystem
 - There are four types of **complementary** interactions:



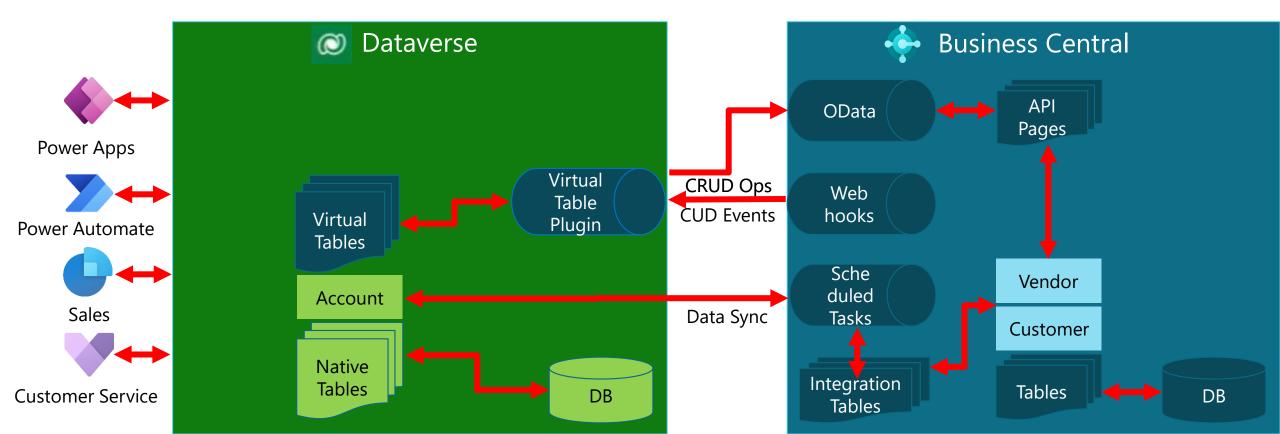
- 1. Data Sync that replicates data changes (CUD) between overlapping tables in Business Central and Dataverse
 - Replication is uni/bi –directional via scheduled Service-to-Service calls w/o authenticated user and data is duplicated in both Business Central and Dataverse
 - Trigger **Power Automate flows** to run scheduled tasks that replicate Dataverse data changes **just-in-time** into Business Central (**21.0**)
 - Bidirectionally replicate sales orders between Business Central and Dynamics 365 Sales (21.0)



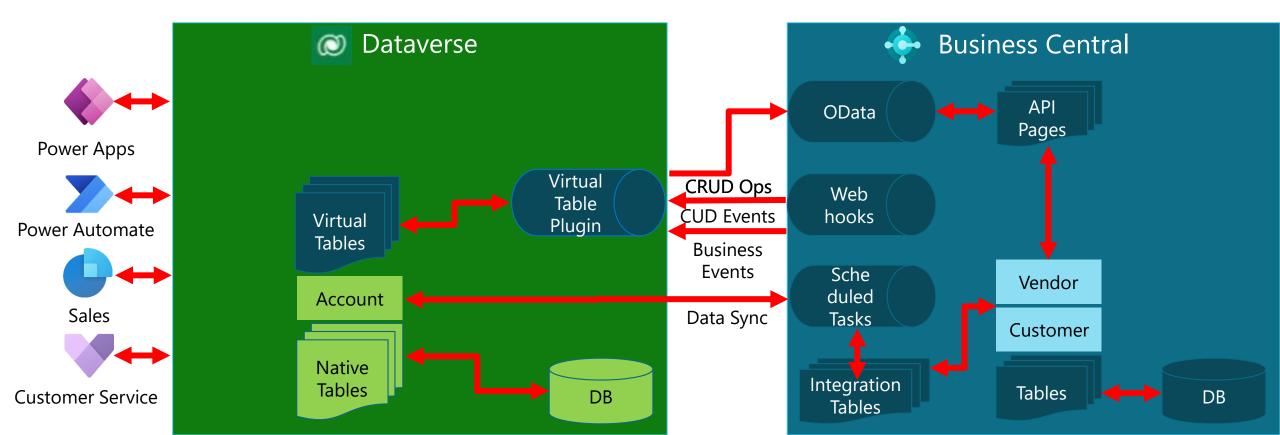
- Virtual Tables that enable inbound interactions from Dataverse into Business Central w/o duplicating data
 - Virtual Table plugin translates Dataverse CRUD API targeting virtual tables into Business Central CRUD API targeting physical tables in near real-time via Service-to-Service calls on behalf of authenticated users
 - [New] Customize virtual tables (by changing labels/icons/precisions) on model-driven Power Apps (22.0)
 - [Coming Soon] Access virtual tables via Power Pages (Preview in 22.x)
 - [Coming Soon] Use virtual tables in Production (GA in Q2/Q3CY23)



- 3. Data (CUD) Events that enable outbound interactions from Business Central into Dataverse, where they can start Power Automate flows via the "When a row is added, modified, or deleted" trigger
 - [Coming Soon] Enhanced payloads (by including ChangedFields/pre-image/post-image) for data (CUD) events (Preview in 22.x)
 - [Coming Soon] Use data (CUD) events in Production (GA in Q2/Q3CY23)



- 4. Business Events that enable outbound interactions from Business Central into Dataverse, where they can start Power Automate flows via the "When an action is performed" trigger
 - [New] Private Preview of business events (22.0)
 - [Coming Soon] Public Preview of business events (22.1/22.2)



Virtual Table improvements

Virtual Table improvements – customizations

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Change icon •

Virtual Table improvements – customizations

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ė	Ask a virtual agent		Save Cancel	

Change precision •

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Introducing Business Events

Introducing Business Events – Power Automate trigger

E Power Apps					
=	← When an action is performed -> Terminate				
☆ Home 十 Create	When an act	When an action is performed			
Learn	*Catalog	Dynamics 365 Business Central	\checkmark		
₽ Apps	*Category				
Tables	* Table name * Action name	(none) Choose an action.	Show options		
⊳∕ [□] Flows		Customer blocked			
Solutions		Customer unblocked Sales credit limit exceeded Sales credit memo posted			
··· More	Terminate				
Power Platform	* Status	Sales invoice posted Sales payment posted			
		— Enter custom value			
		+ New step Save			

Introducing Business Events – AL code syntax

enumextension 50101 MyEnumExtension extends EventCategory

```
value(0; "Sales")
{
}
codeunit 50102 MyCodeunit
{
    trigger OnRun()
    begin
    end;
```

[EventSubscriber(ObjectType::Page, Page::"Sales Order", 'OnPostDocumentBeforeNavigateAfterPosting', '', true, true)]
local procedure OnPostDocument(var SalesHeader: Record "Sales Header"; var PostingCodeunitID: Integer; var Navigate: Enum "Navigate After
Posting"; DocumentIsPosted: Boolean; var IsHandled: Boolean)

begin

```
SalesOrderPosted(SalesHeader.SystemId, SalesHeader."Sell-to Customer Name", SalesHeader."No.");
end;
```

[ExternalBusinessEvent('salesorderposted', 'Sales order posted', 'Triggered when sales order has been posted', EventCategory::"Sales")]
[RequiredPermissions(PermissionObjectType::TableData, Database::"Sales Header", 'R')] // optional
procedure SalesOrderPosted(salesOrderId: Guid; customerName: Text; orderNumber: Text)
begin
end;

Introducing Business Events – get catalog

GET api/microsoft/runtime/v1.0/externalbusinesseventdefinitions

```
"value": [
    {
        "appId": "xxxxxxx-xxxx-xxxx-xxxx.xxxx,
        "name": "salesorderposted",
        "payload": "[{\"Index\":0,\"Name\":\"salesOrderId\",\"Type\":\"Guid\"},{\"Index\":1,\"Name\":\"customerName\",\"Type\":\"Text\"}]",
        "displayName": "Sales order posted",
        "displayName": "Sales order posted",
        "category": "Sales",
        "appName": "MyApp",
        "appPublisher": "Default publisher",
        "appVersion": "1.0.0.0"
    }
]
```

- · Required permissions
 - \cdot Any authenticated D365 BC user

Introducing Business Events – subscribe

• POST api/microsoft/runtime/v1.0/externaleventsubscriptions

```
{
    "appId": "xxxxxxx-xxxx-xxxx-xxxx-xxxx-xxxxx,",
    "companyName": null, (optional)
    "eventName": "salesorderposted",
    "notificationUrl": <u>https://xxxxxxxx.crm4.dynamics.com/api/data/V9.0/PostRuntimeIntegrationExternalEvent</u>,
    "clientState": "" (optional)
}
```

- · Required permissions
 - · Read access to ExternalBusinessEventDefinition
 - \cdot Optional checks defined by RequiredPermissions attribute

Introducing Business Events – notify

• POST <u>https://xxxxxxxxx.crm4.dynamics.com/api/data/V9.0/PostRuntimeIntegrationExternalEvent</u>

```
"subscriptionId": "xxxxxxxx-xxxx-xxxx-xxxxxxxxxxxx, (Dataverse subscription onLy)
"appId": " xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxx,
"eventName": "salesorderposted",
"timestamp": "2023-02-20T10:27:35.8770000Z",
"initiatingUserAADObjectId": "xxxxxxx-xxxx-xxxx-xxxx-xxxx-xxxxx,
"companyName": "CRONUS International Ltd.",
"clientState": "",
"payload": {
    "salesOrderId": "xxxxxxx-xxxx-xxxx-xxxx-xxxxx,
"customerName": "Acme Insurance Co.",
    "ordernumber": "101005"
    }
}
```

Verifications before sending notifications

{

- · Subscriber must have access to ExternalBusinessEventDefinition in the current company
- · Subscriber must have access to all RequiredPermissions in the current company

Introducing Business Events – preview planning

Private preview (22.0)

- Partners will be invited to participate via Yammer
 - Selection will be based on a form that they fill out with their:
 - Scenarios for business events
 - AAD tenant + environment IDs to enable for preview
 - Email contact
- GitHub repo for Dataverse integration (<u>https://github.com/microsoft/d365bcdv</u>) will be made public to share
 - Docs and sample code for business events, so selected partners can
 - Create their extension
 - Deploy it in their preview-enabled environment
 - Try out business events
 - Submit their ideas/feedbacks/questions/issues
- Public Preview (22.1/22.2)

Demos

Thank you