

Dynamics 365 Business Central Launch Event

What's new in the client – for users

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Agenda

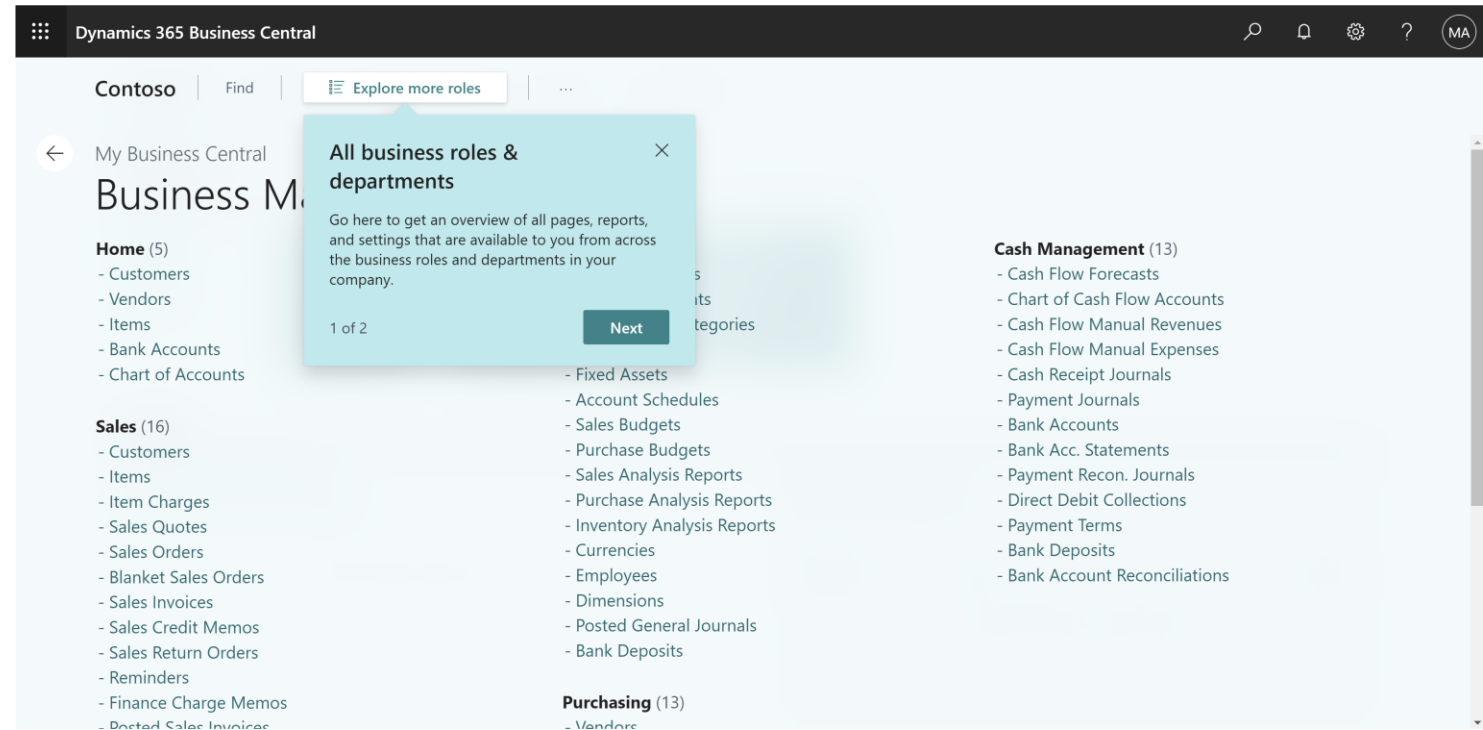
- Perform better with improved navigation and data entry
- Work smarter by connecting people and processes
- Learn faster with in-app assistance



Web client

New Tours and Tips

- Take a tour of Role Explorer: discover pages and reports for your role or across departments.
- Learn where to find settings and how to start personalizing your workspace.



Richer Teaching Tips

- Keywords emphasized for added clarity, using **Bold** and *Italic*
- Hyperlinks create continuity and detours to related pages

The screenshot shows the Dynamics 365 Business Central interface for the 'Sales Invoices' page. The main table lists sales invoices with columns for No., Sell-to Customer No., Sell-to Customer Name, External Document No., and Sell-to Contact. The first row is highlighted. A tooltip titled 'About sales invoices' is displayed over the first row, explaining that invoices appear in this list until they are finalized and posted, and then move to the 'Posted Sales Invoices' list. The tooltip includes links for 'Learn more', 'Go back', and 'Take a tour'. On the right side, the 'Details' pane shows 'Customer Statistics' for Customer No. 10000, including balance and sales information.

No. ↑	Sell-to Customer No.	Sell-to Customer Name	External Document No.	Sell-to Contact
S-INV102199	10000	Adatum Corporation		Robert Townes
S-INV102200	10000	Adatum Corporation		Robert Townes
S-INV102201	20000	Trey Research		Helen Ray
S-INV102202	DSGRE	School of Fine Art		Meagan Bond
S-INV102203	DSGRE	School of Fine Art		Meagan Bond
S-INV102204	40000	Alpine Ski House		Ian Deberry
S-INV102205	50000	Relecloud		Jesse Homer
S-INV102222				

About sales invoices

Sales invoices appear in this list until they are finalized and posted. After an invoice is posted, find it again in the [Posted Sales Invoices](#) list.

[Learn more](#) [Go back](#) [Take a tour](#)

Customer Statistics

Customer No. 10000

Balance (\$) 0,00

Balance (LCY) As Vendor 0,00

Sales

Outstanding Orders (\$) 211.865,30

Shipped Not Invd. (\$) 0,00

Outstanding Invoices (\$) 19.184,20

Payments

Payments (\$) 232.466,11

Refunds (\$) 0,00

Last Payment Receipt Date 24-03-2022

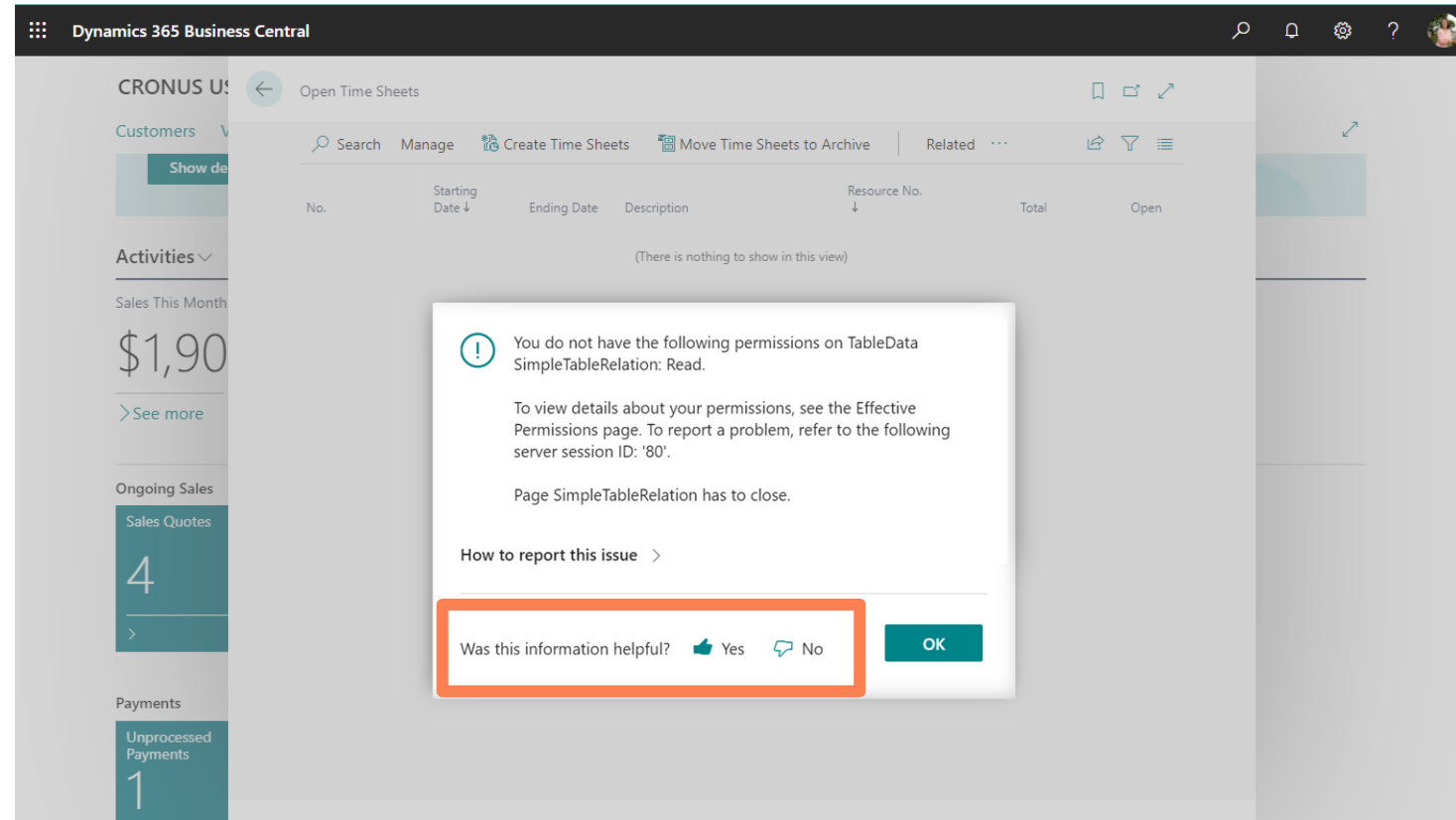
Total (\$) **231.049,50**

Credit Limit (\$) 0,00

Overdue Amounts (\$) 0,00

Feedback loop

- New customer feedback opportunity on error dialogs
- Simple yes/no rating, optional
- Feedback available to developers via telemetry, for errors originating from Business Central and extensions



Updated "peek" experience

- Notice dotted-line links on lists and pages in view mode
- "Peek" to look-up related information
- **New: "Open full list"** – peek into records that have no card page and instead navigate to the full list
- Land directly on the entry of interest

Dynamics 365 Business Central

CRONUS USA, Inc. | Finance | Cash Management | Sales | Purchasing

Items: All | Search | + New | Delete | Process | Item | Prices & Discounts | Request Approval

No. ↑	Description	Type	Quantity on Hand	Substi... Exist	Assem... BOM	Base Unit of Measure	Cost is Adj...	Unit Cost	Unit Price	Vendor No.	Defe Dele Term
1896-S	ATHENS Desk	Inventory	4	No	No	PCS	<input checked="" type="checkbox"/>	780.00	1,000.80	30000	
1900-S	PARIS Guest Chair, black	Inventory						150.00	192.80	20000	
1906-S	ATHENS Mobile Pedestal	Inventory						138.00	433.60	30000	
1908-S	LONDON Swivel Chair, blue	Inventory						148.00	190.10	30000	
1920-S	ANTWERP Conference Table	Inventory						667.10	647.80	20000	
1925-W	Conference Bundle 1-6	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	188.80		
1928-S	AMSTERDAM Lamp	Inventory	8	No	No	PCS	<input checked="" type="checkbox"/>	42.80	54.90	10000	
1929-W	Conference Bundle 1-8	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	233.80		
1936-S	BERLIN Guest Chair, yellow	Inventory	100	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1953-W	Guest Section 1	Inventory	-49	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	125.80		
1960-S	ROME Guest Chair, green	Inventory	2	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1964-S	TOKYO Guest Chair, blue	Inventory	4	No	No	PCS	<input checked="" type="checkbox"/>	150.30	192.80	20000	
1965-W	Conference Bundle 2-8	Inventory	0	No	Yes	PCS	<input checked="" type="checkbox"/>	0.00	233.80		

Updated lookup experience

- Clear distinction between pure lookups, and lookups that allow free text.
- Fine-tuning of behaviours: for example, typing into a lookup field will not highlight first match in the dropdown.

The screenshot displays the Dynamics 365 Business Central interface for a Sales Invoice. The header shows the invoice number S-INV102199 for Adatum Corporation. The 'General' tab is active, showing fields for Customer Name (Adatum Corporation), Contact (Robert Townes), and Posting Date (4/4/2022). A dropdown menu is open for the 'Item' field, listing various chair models with their descriptions, base units of measure, and unit prices. The dropdown is highlighted with an orange border. The 'Lines' table below shows the selected item (1968-S) and its description (PARIS Guest Chair, black). The 'Customer Details' section on the right shows the customer's contact information and address.

No. ↑	Description	Base Unit of Measure	Unit Price
1900-S	PARIS Guest Chair, black	PCS	192.80
1908-S	LONDON Swivel Chair, blue	PCS	190.10
1936-S	BERLIN Guest Chair, yellow	PCS	192.80
1960-S	ROME Guest Chair, green	PCS	192.80
1964-S	TOKYO Guest Chair, blue	PCS	192.80

Type	No.	Item Reference No.	Description
Item	1968-S		PARIS Guest Chair, black
Item	*		
Item	1996-S		ATLANTA Whiteboard, base
Comment			Thank you for ordering

Customer Details

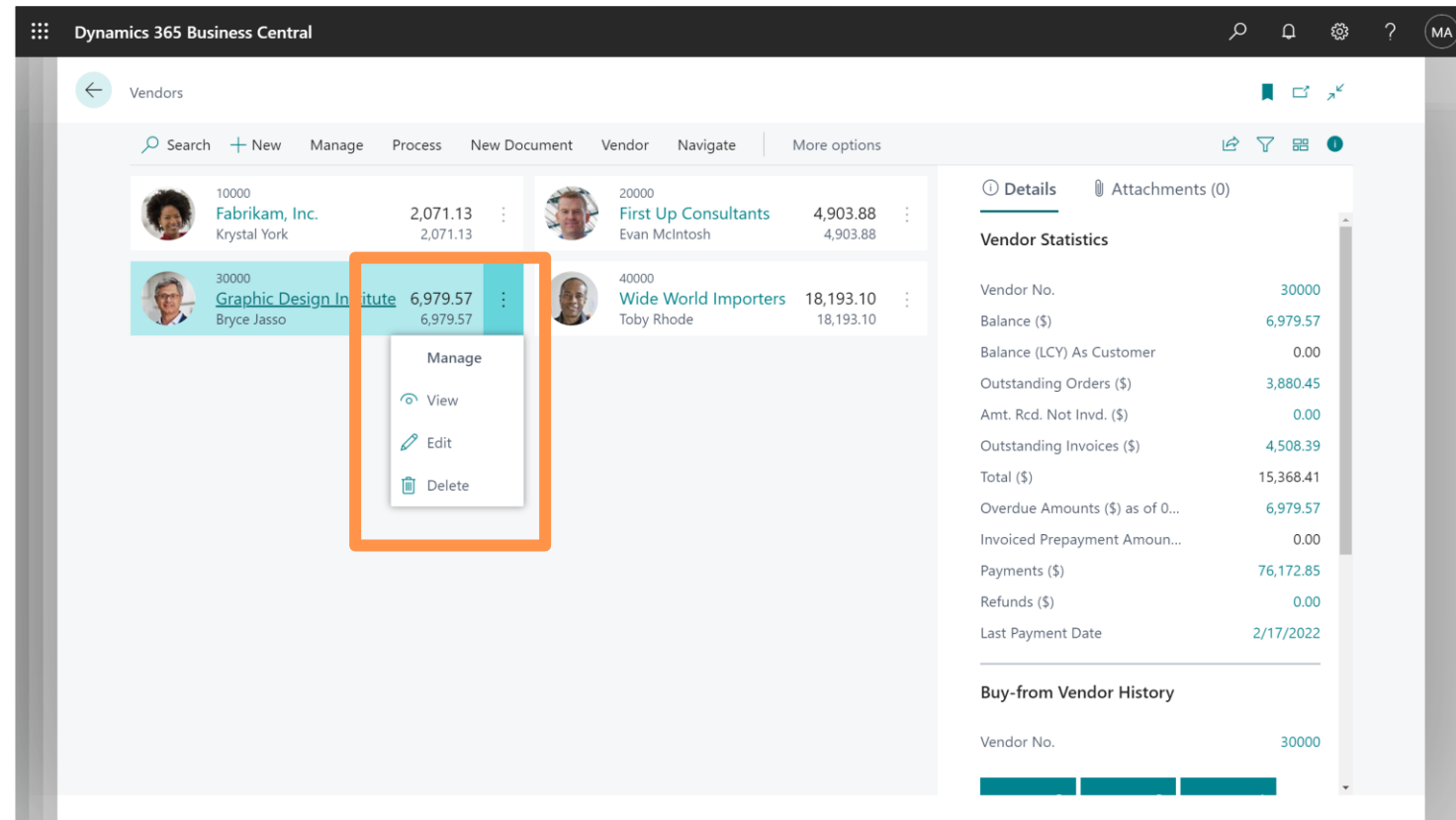
Adatum Corporation
10000
Robert Townes
robert.townes@contoso.com
0.00
0.00
1M(8D)
Contact
Robert Townes

Item Details - Invoicing

Item No. -

Other improvements

- Select system icons refreshed
- Loading screen refreshed
- 5x faster vertical list scrolling
- 10-20% faster when opening pages stacked on each other



Contextual Help

- Richer Help pane adapts to context
- Improved in-app guidance: get unblocked faster
- Discover and take a tour of the page
- Includes relevant Microsoft help docs, Microsoft Learn modules and links to custom content

The screenshot displays the Dynamics 365 Business Central interface for 'CRONUS USA, Inc.'. The main area shows a table of items with columns: No., Description, Type, Quantity on Hand, Subst... Exist, Assem... BOM, Base Unit of Measure, and Cost is Adjusted. The first row is highlighted in blue.

No. ↑	Description	Type	Quantity on Hand	Subst... Exist	Assem... BOM	Base Unit of Measure	Cost is Adjusted
1906-S	ATHENS Mobile Pedestal	Inventory	5	No	No	PCS	☑
1908-S	LONDON Swivel Chair, blue	Inventory	3	No	No	PCS	☑
1920-S	ANTWERP Conference Table	Inventory	10	No	No	PCS	☑
1925-W	Conference Bundle 1-6	Inventory	0	No	Yes	PCS	☑
1928-S	AMSTERDAM Lamp	Inventory	8	No	No	PCS	☑
1929-W	Conference Bundle 1-8	Inventory	0	No	Yes	KG	☑
1936-S	BERLIN Guest Chair, yellow	Inventory	100	No	No	PCS	☑
1953-W	Guest Section 1	Inventory	-49	No	Yes	PCS	☑
1960-S	ROME Guest Chair, green	Inventory	2	No	No	PCS	☑
1964-S	TOKYO Guest Chair, blue	Inventory	4	No	No	PCS	☑
1965-W	Conference Bundle 2-8	Inventory	-81	No	Yes	PCS	☑
1968-S	MEXICO Swivel Chair, black	Inventory	10	Yes	No	PCS	☑
1969-W	Conference Package 1	Inventory	-7	No	Yes	PCS	☑
1972-S	MUNICH Swivel Chair, yellow	Inventory	0	No	No	PCS	☑
1980-S	MOSCOW Swivel Chair, red, cushioned	Inventory	0	Yes	No	PCS	☑
1988-S	SEOUL Guest Chair, red	Inventory	0	Yes	No	PCS	☑
1996-S	ATLANTA Whiteboard, base	Inventory	10	No	No	PCS	☑

On the right, a 'Help' pane is open, showing a search bar and several sections of contextual help:

- About items**: Items represent the products and services you buy and sell. For each item, you can manage the default sales and purchase prices used when creating documents, as well as track inventory numbers. With [Item Templates](#) you can quickly create new items having common details defined by the template.
[Take a tour](#)
[Go to Microsoft Docs](#)
- Related resources from Microsoft Docs**:
 - [Create Item Cards for Goods or Services \(contains video\)](#)
 - [Setup Best Practices - Costing Method](#)
 - [Show more...](#)
- About apps on this page**:
 - [Sales and Inventory Forecast - Micros...](#)
- Other resources**:
 - [Help & Support](#)
 - [Keyboard Shortcuts](#)

More keyboard shortcuts

- **Ctrl+F1** to slide in the Help pane
- **Ctrl + Alt + Q** to find entries from anywhere
- **Alt + DecimalSeparator** to switch between typing default character and period (.)

Dynamics 365 Business Central

CRONUS USA, Inc. | Finance | Cash Management | Sales | Purchasing

Items: Custom filtered | Search | + New | Delete | Process | Item | Prices & Discounts

Views

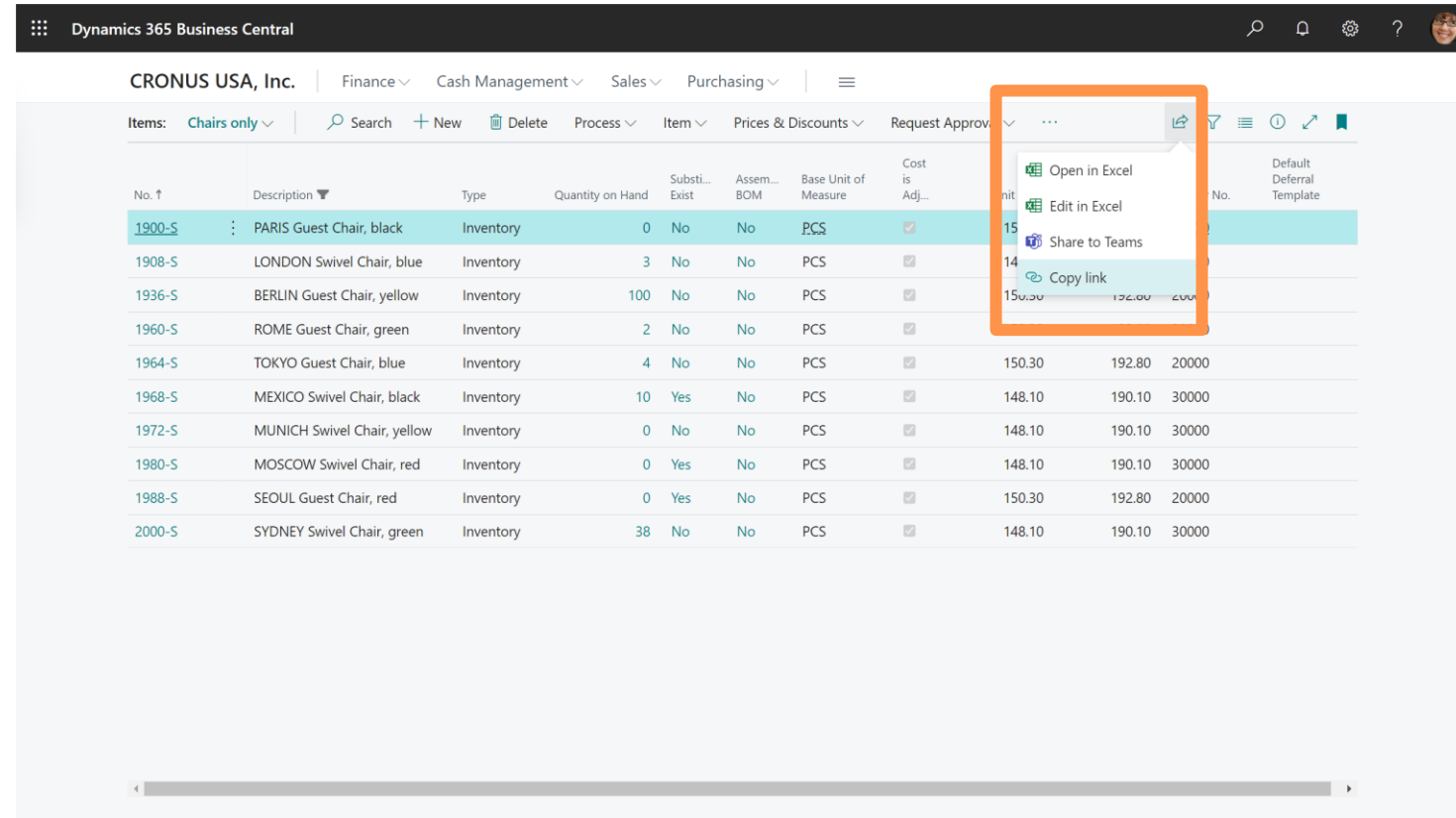
- All
- Chairs only
- Filter list by...
- Filter totals by:
 - × Date Filter
 - 010120..010122
 - + Filter...
- Reset filters

No. ↑	Description	Type	Quantity on Hand	Substi... Exist	Assem... BOM	Base Unit of Measure	Cost is Adj...
1896-S	ATHENS Desk	Inventory	4	No	No	PCS	✓
1900-S	PARIS Guest Chair, black	Inventory	0	No	No	PCS	✓
1906-S	ATHENS Mobile Pedestal	Inventory	5	No	No	PCS	✓
1908-S	LONDON Swivel Chair, blue	Inventory	3	No	No	PCS	✓
1920-S	ANTWERP Conference Table	Inventory	10	No	No	PCS	✓
1925-W	Conference Bundle 1-6	Inventory	0	No	Yes	PCS	✓
1928-S	AMSTERDAM Lamp	Inventory	8	No	No	PCS	✓
1929-W	Conference Bundle 1-8	Inventory	0	No	Yes	PCS	✓
1936-S	BERLIN Guest Chair, yellow	Inventory	100	No	No	PCS	✓
1953-W	Guest Section 1	Inventory	-49	No	Yes	PCS	✓
1960-S			2	No	No	PCS	✓
1964-S	TOKYO Guest Chair, blue	Inventory	4	No	No	PCS	✓
1965-W	Conference Bundle 2-8	Inventory	-81	No	Yes	PCS	✓
1968-S	MEXICO Swivel Chair, black	Inventory	10	Yes	No	PCS	✓
1969-W	Conference Package 1	Inventory	-7	No	Yes	PCS	✓

Switched the output of the decimal separator key to a comma (.)

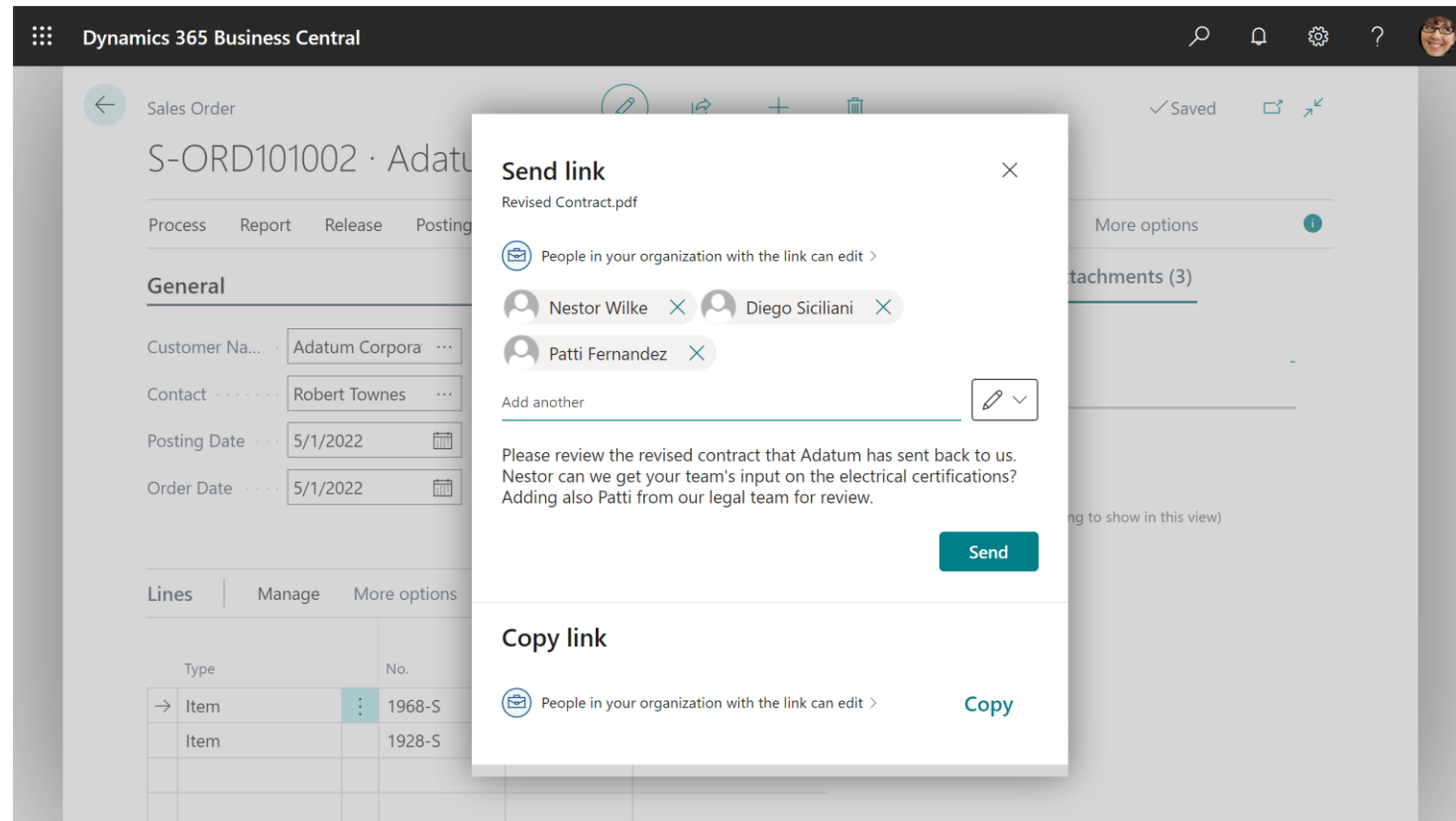
Copy link action

- Copies to clipboard the link to a record, page, list or filtered view
- Paste as plain text or as a readable hyperlink
- System action, automatically available on most pages



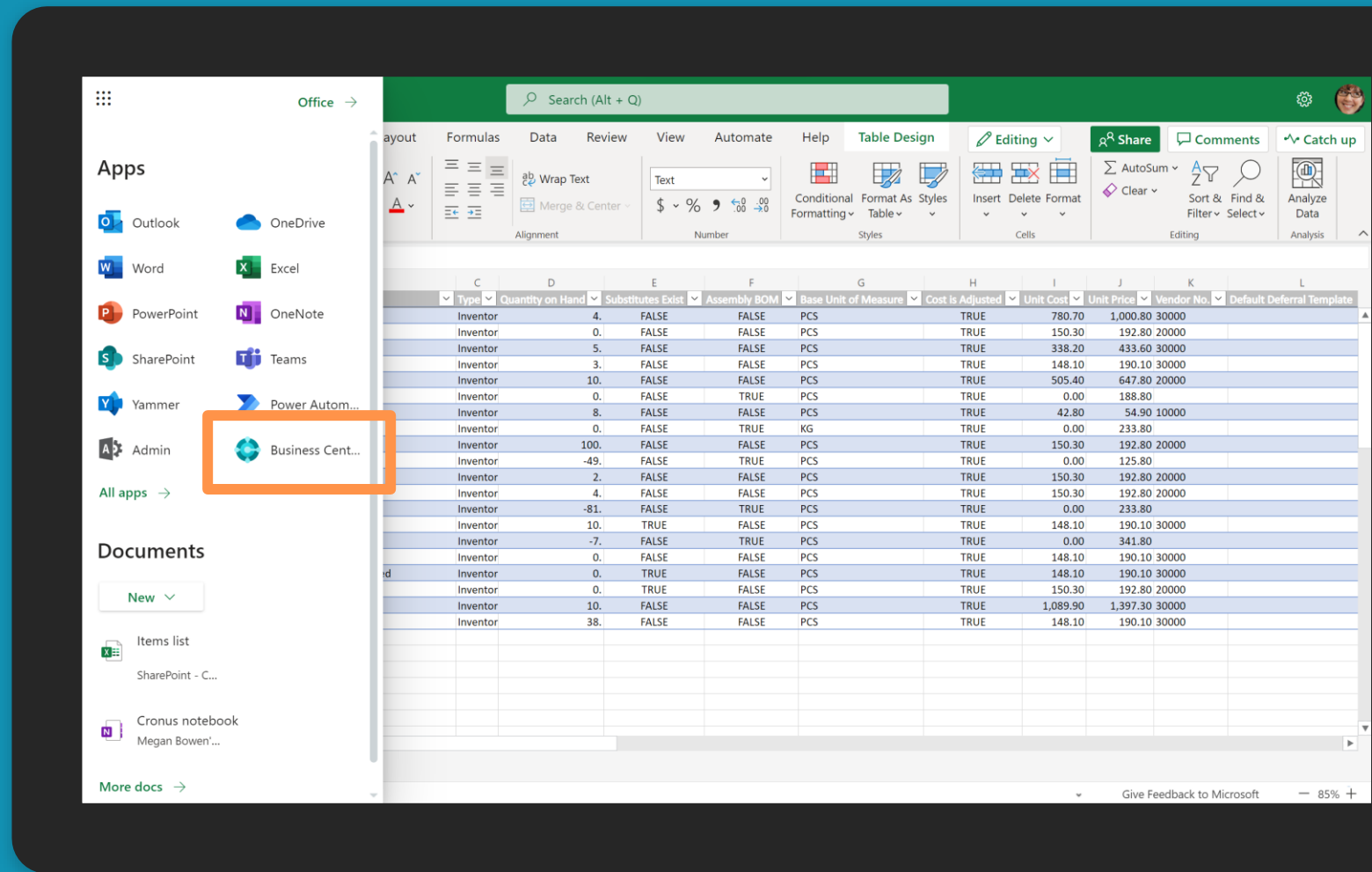
Share files

- Familiar file sharing experience in the client
- Copies file to OneDrive for Business before presenting share options
- Email a link, copy a link, adjust link settings
- Admin-managed policies for file sharing

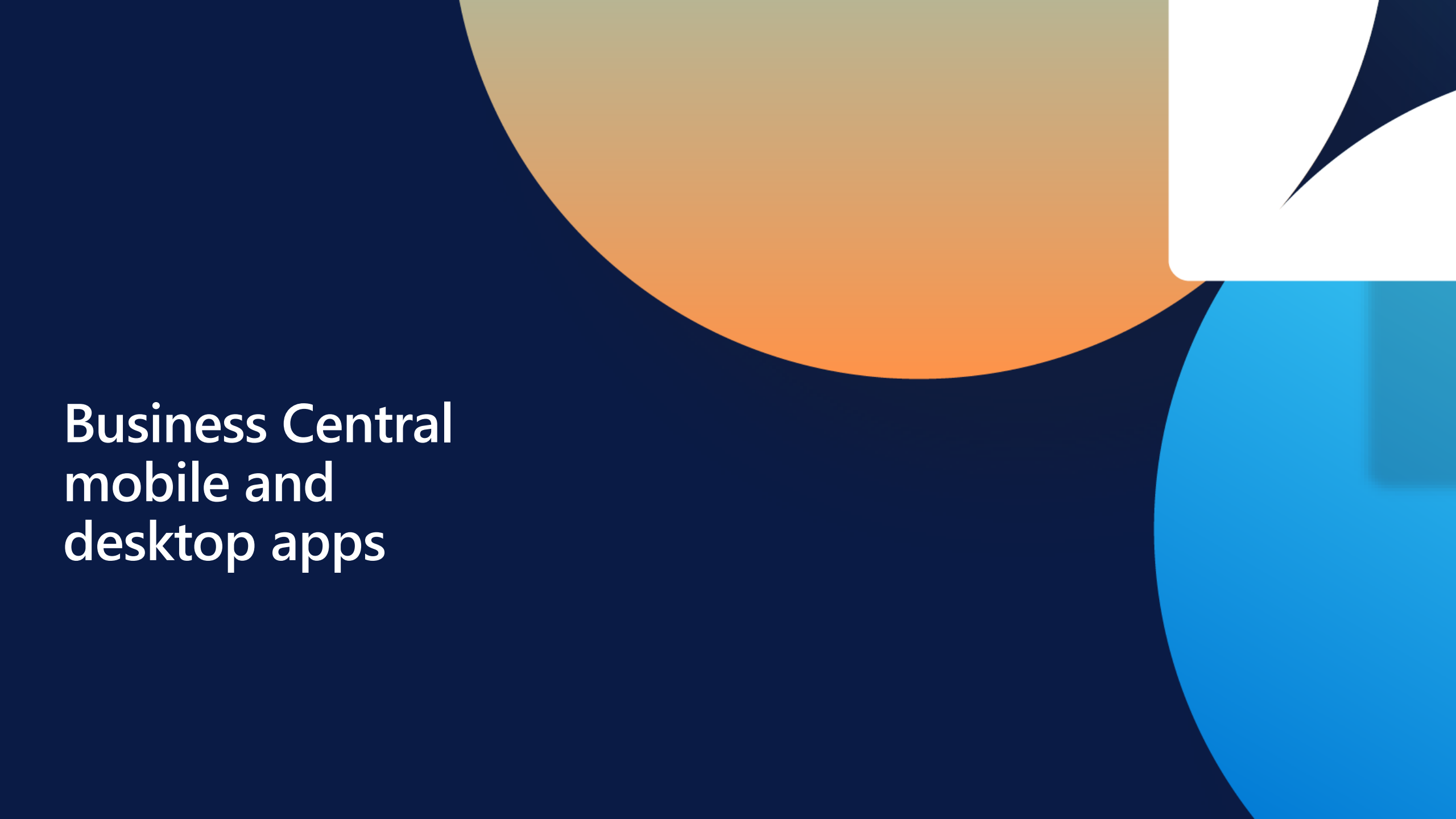


One App Launcher tile

- From two Business Central tiles in app launcher and Office.com, to just one
- Shows a dialog to pick which environment to proceed to
- Sandbox tile discontinued
- A single front door to all your Business Central environments



Exclusively for Business Central online
Available later this wave

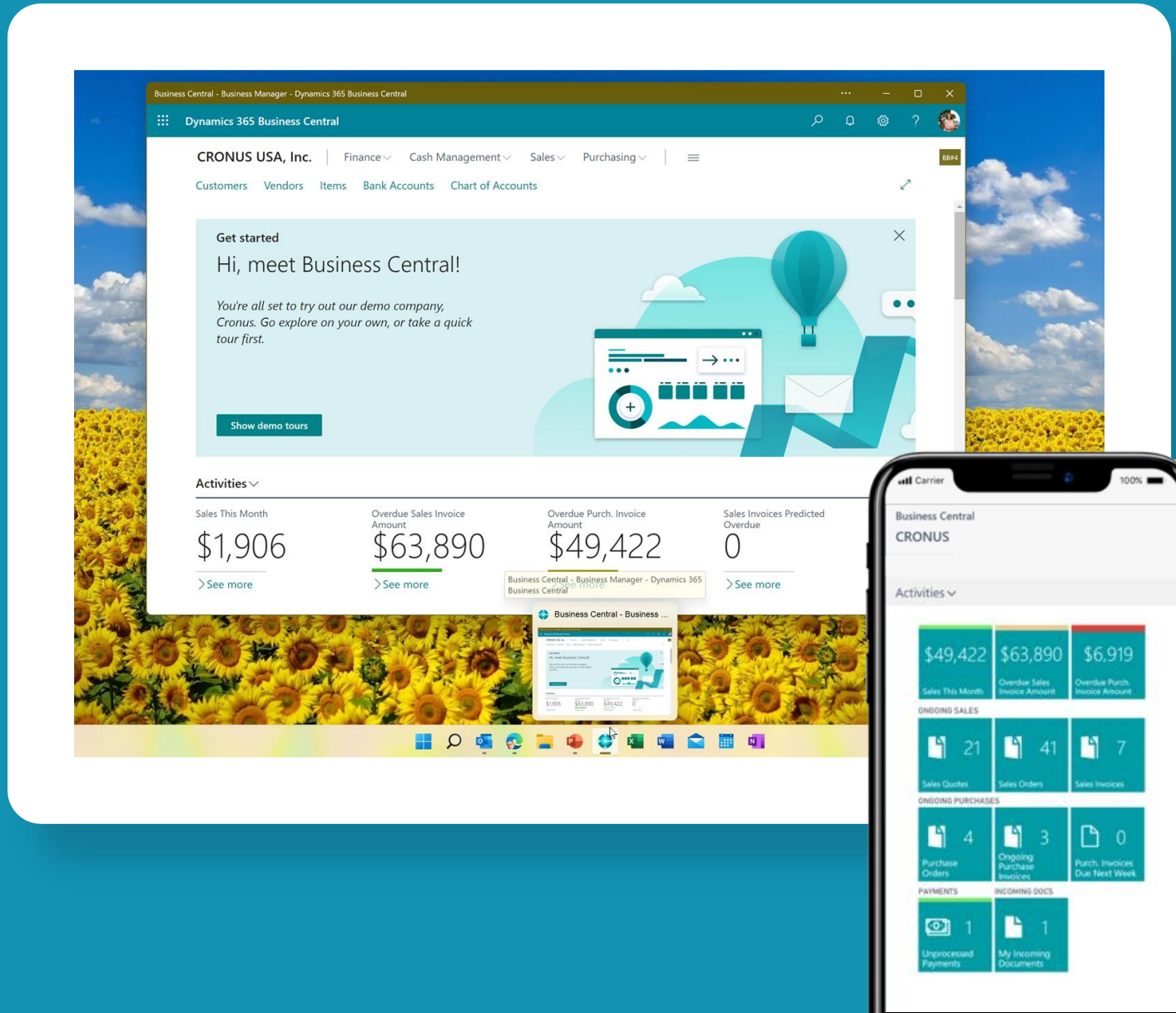


Business Central
mobile and
desktop apps

Mobile app and desktop app news

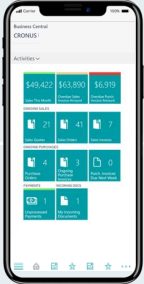
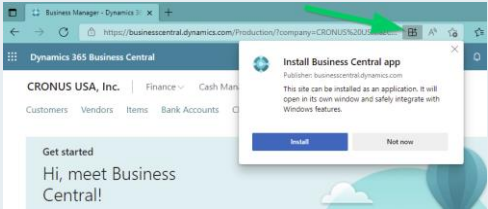
in 2022 rw1 (v20)

- Updated mobile app (3.6)
- New desktop app (PWA) in Microsoft Store
- No support for legacy (UWP) desktop app



Mobile and desktop apps outside of browser:

Business Central 2022 rw1 (v20) or later...

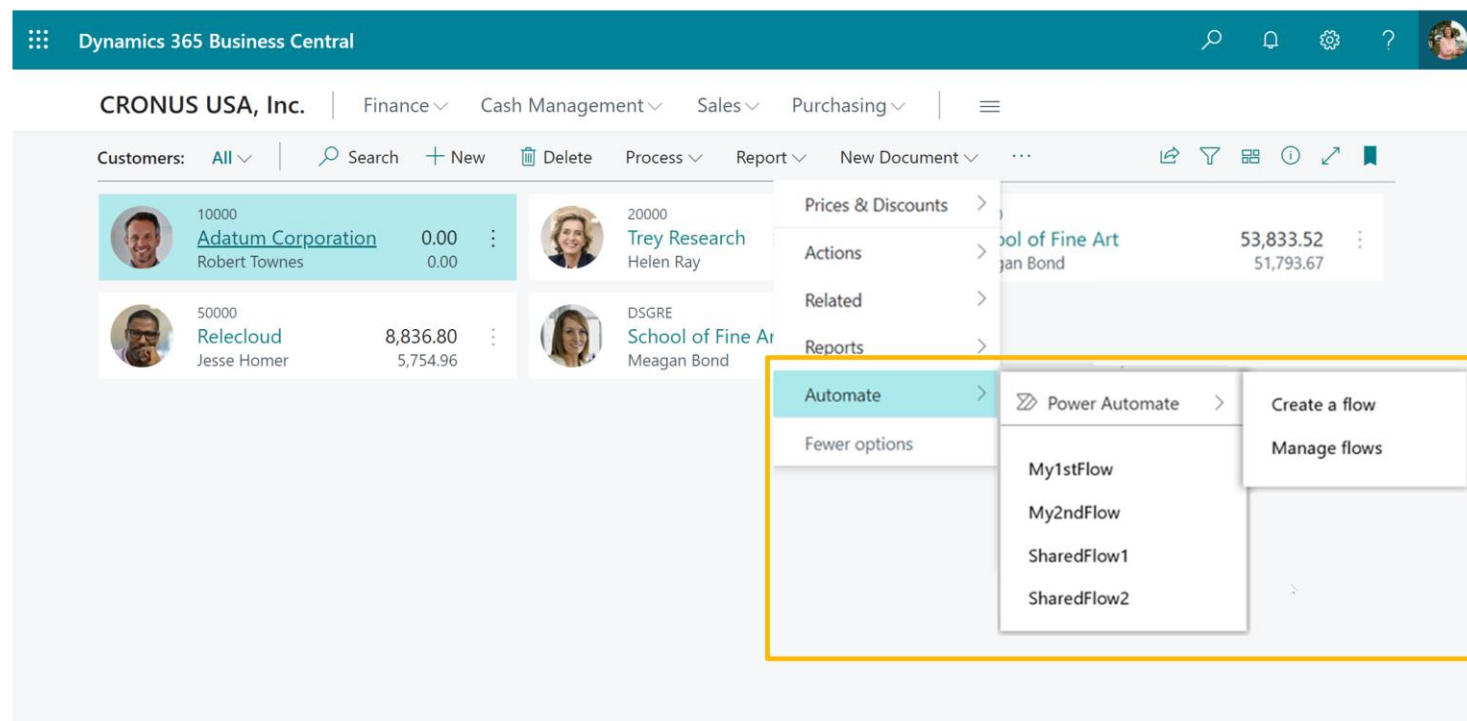
Accessing from...	On-premises	Online/cloud
Apple: iPhone or iPad (running iOS/iPadOS 13 or later) https://aka.ms/businesscentralapp 	Use latest mobile app from Apple App Store (version 3.6 is required)	Use latest mobile app from Apple App Store
Android: phone or tablet (running Android 11 or later)	Use latest mobile app from Google Play Store (version 3.6 is required)	Use latest mobile app from Google Play Store
New Desktop app (based on PWA technology) https://aka.ms/bcpwa 	Install the new app from the web client	Install the new app from Microsoft Store or from the web client
Legacy Windows app (known as UWP app)	not supported	not supported



New “Automate” feature

"Automate" your actions with Power Automate

- **Run** workflows of your choice from Business Central pages
- **Automate** tasks done in sequence
- **Let** Power Platform do the job!
- **Reuse** templates and samples



See more details and demos in session: LE22-110 What's new in Power Platform

Summary

Work smarter

- Copy links
- Share with others
- Use mobile apps
- Automate

Perform better

- Use new Peek
- Enjoy lookups
- Enter data like a pro
- Use more shortcuts

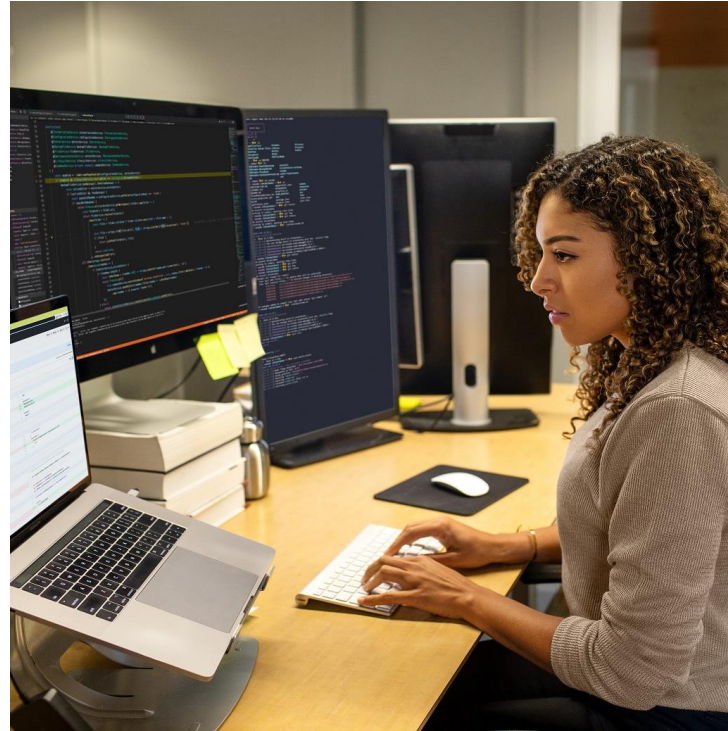
Learn as you go

- Utilize the help pane
- Visit more tours
- Use richer teaching tips
- Enjoy familiar UX

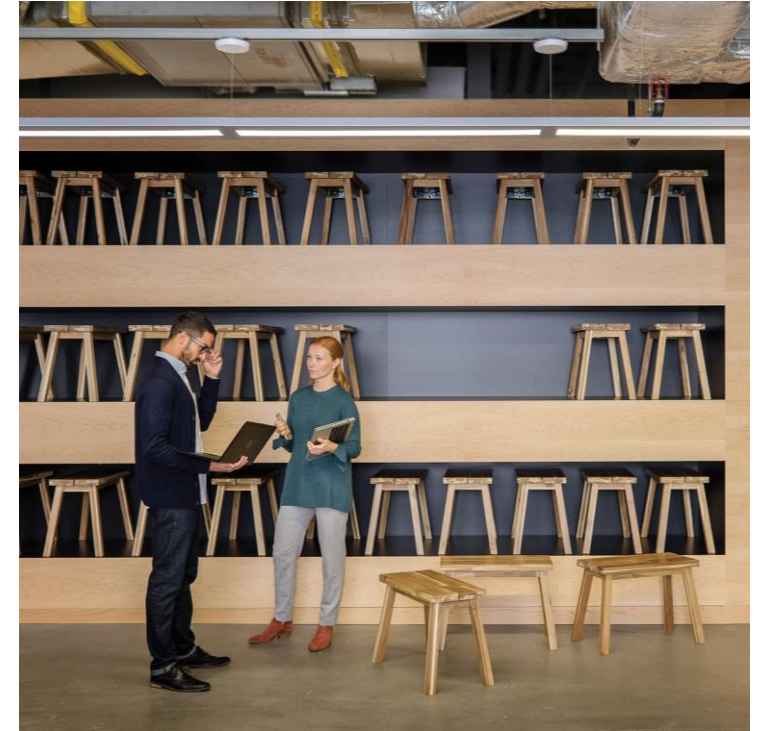
Related sessions



LE22-117
What's new: Working with Files
in OneDrive and Outlook



LE22-133
What's new in the Client
- for Developers



LE22-110
What's new in Power Platform

Thank you

