

# Partner Sandbox Environments Partner Facing FAQ

Microsoft Dynamics 365 Business Central

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# Frequently asked questions

**Q:** It's a Web Direct offer, but where do you sign up?

**A:** You will receive a link to purchase your desired SKUs directly, when you have submitted a request via this link <https://experience.dynamics.com/requestlicense/>

**Q:** Is the Partner Premium Sandbox only for a specific domain? (i.e., partner.com)?

**A:** No this is for any domain you are a global admin for.

**Q:** Does the Partner Premium Sandbox license include Premium functionality?

**A:** Yes, it includes Essential functionality + Manufacturing and Service Management

**Q:** How is the Partner Premium Sandbox provisioned?

**A:** It will be provisioned and managed just like any other customer environment is today.

**Q:** How many sandboxes are included in the license?

**A:** The Partner Sandbox license gives users access to a full environment, 1 production + 3 sandboxes

**Q:** Is this applicable for Business Central on-prem as well?

**A:** No, Dual User Rights is not applicable for these offers.

**Q:** Does the Partner Premium Sandbox cost anything?

**A:** It costs \$6 per month/user min 5 users.

**Q:** When will Partner Premium Sandbox be available?

**A:** It's available today, for Dynamics 365 Business Central v19.3 and onwards.

**Q:** Is there a maximum number of users for this Partner Premium Sandbox offer?

**A:** No, as long as you pay for each user

**Q:** Is the Partner Premium Sandbox offer available for a period only?

**A:** As long as you pay the subscription you will have access to this offer

**Q:** Is there any difference in the back end, such as performance?

**A:** The Partner Premium Sandbox is at same platform and Azure Tier as a normal customer

**Q:** Are there any support limitations for these environments?

**A:** The support works in the same way as a normal production environment.

**Q:** Are there any limitations in storage capacity?

**A:** The Partner Sandbox license does not increase capacity per user. A Partner Sandbox environment has default 80 GB capacity.

**Q:** Where can I find more information?

**A:** Download the fact sheet overview found on <https://aka.ms/BCPartnerPortal> and engage on Business Central Yammer Group: <https://aka.ms/BCYammer>

**Disclaimer:** *This FAQ document and its questions/answers provide a high-level description of intent and may be modified later. Individual answers should be interpreted only in the context of related answers in this document and the Partner Sandbox Environment overview which can be found on <https://aka.ms/BCPartnerPortal> under the Build a Practice area. All content provided herein is as-is and Microsoft makes no warranties, express or implied, regarding the information.*